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Health Care Operations Management



Synopsis

Hospitals are large and complex organizations, yet they function largely without sophistication and technology inherent in other large businesses. In a time when well over half of all hospitals report negative operating margins, driving down costs through logistics and the supply chain is one of the most important yet overlooked areas for cost improvements. Hospitals and other healthcare systems spend more time and money on their supply chain than on physicians and doctors salaries combined. This is one of the first books to focus on the core business support services typically called "logistics" in healthcare. These include: Hospital materials management and the clinical supply chain Laundry and linen management eCommerce and technology in hospital logistics Accounting for medical supplies and inventories Inventory management Healthcare vendor collaboration Demand and supply planning This is an ideal text for healthcare administrators and functional business managers responsible for purchasing, receiving, supplier management, business planning, accounting, and hospital administration as well as for students of hospital business services.

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Customer Reviews

Hospitals - a place for health care and healing. "Health Care Operations Management: A Quantitative Approach to Business and Logistics" however, recognizes that hospitals are organizations that employ hundreds of people that are trying to make ends meet - just like every other business out there. A complete and comprehensive guide that covers the business principals

that hospitals should follow, and how to manage everything well so that the hospital can provide the best care possible in the most economic way possible. Enhanced with a glossary and indexes, "Health Care Operations Management: A Quantitative Approach to Business and Logistics" is highly recommended to anyone who's in charge of administrating a hospital and community library business shelves.

I was not to found of this book. I used it for a graduate class and did not feel it was at all a graduate level book. It provides a very basic understanding to HC operations. I would suggest this for any undergrad for introductory to healthcare courses, not graduate level

Great learning tool! I recommend even if not enrolled in a university. Could serve as a refresher for some already in health care leadership posititons.

Highly recommended. Dr. Langabeer II should consider revising his work and publishing a second edition. This is an excellent work.

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